

Ferry boarding and disembarking procedures

1. Purchase the ticket (passengers by car)

The toll gates of Ariake Ferry use a drive-through system.

Drive into the toll gate and purchase your ticket.

- * We only accept payment in cash.
- * Credit card payment is not accepted.

Entrances to the toll gates (drive-through)

Taira Office



Nagasu Office



2. When you purchase your ticket

Line your car up to the lane of the number that the staff provides.

Return to your car at least 15 minutes prior to the departure time.

3. When boarding time comes

Follow the staff's instruction and move your car inside the ferry.

Park your car on the ferry and ensure that the parking brake is engaged.

Pay attention when opening/closing the door and get out of the car. (Strong wind can blow.)

After parking your car, everyone must get out of the car and take the stairs to move up to the cabins.

* Ariake Kibo and Ariake Mirai are equipped with elevators which are only available for people with disabilities (wheelchair), the elderly, and those with strollers. We appreciate your understanding.

4. When the ferry arrives at the destination

When the ferry is docked, return to your car, follow the staff's instruction and get off the ferry.

How to book your passage

Reservation methods

Reservation center: +81-957-78-2105 (Only weekdays 9:00 a.m. to 5:30 p.m.)

Fax: +81-957-78-2210 (For travel agencies only)

Internet (Only for cars: By 8 p.m. of the day before boarding.)

<http://www.ariake-ferry.com>



* We do not accept reservations on the day of travel. Tickets are available on a first-come, first-served basis.

* Reservations are available only in Japanese.

* Passengers who have already made a reservation must arrive at least 20 minutes prior to the departure time. (Boarding starts 10 minutes before departure.)

* Should you have any changes in your departure time on the day of travel, please contact the office which administers your departure port.

- Taira Office (on the Nagasaki side): +81-957-78-2100

- Nagasu Office (on the Kumamoto side): +81-968-78-0131